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GTT

TSD: Quoting API ***Client Onboarding Guide***



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TSD QUOTING API CLIENT ONBOARDING GUIDE

Welcome to the Quoting API integration process. To ensure a seamless onboarding experience and optimize your integration for performance, reliability, and security, please review this guide and provide answers to the initial discovery questions below.

Our team will use this information to provision your environments, configure rate limits and align on your technical architecture.

Initial Discovery Questions

Please complete these questions and return them to your integration engineering contact.

1. TRANSACTIONAL VOLUME & SCALE

- **What volume of quotes do you expect to be creating?** (Please specify average daily volume and anticipated peak volumes per second/minute).
- **Do you foresee massive spikes in traffic?** (e.g., end-of-quarter batch processing, scheduled inventory syncs, or marketing campaigns).
- **What is your expected ratio of quote requests to finalized orders?**

2. TECHNICAL ENVIRONMENT & AUTHENTICATION

- **What IP addresses or CIDR blocks will your system use to connect to our endpoints?** (Required for firewall whitelisting, if applicable).
- **Which authentication method fits your current identity infrastructure?** (We support OAuth 2.0 with Client Credentials grant as standard).

3. FUNCTIONAL & PRODUCT SCOPE

- **Which specific products or services do you intend to generate quotes for?** (e.g., Dedicated Internet Access, Wireless, Multi-site configurations).

- **Will you be utilizing automated address validation or geocoding capabilities within your quoting workflow?**
- **Do your workflows require multi-currency support, or will transactions be limited to a single base currency?**

4. WEBHOOKS & EVENT HANDLING

- **Does your system require asynchronous notifications via Webhooks?** (e.g., updates on quote approval status, changing expiration dates, or margin updates).
- **If yes, can your listener endpoint support standard HTTPS POST requests with signature verification?**